

STATEWIDE INTERNET



PORTAL AUTHORITY

Joint Technology Committee January 2018



Jack Arrowsmith
Executive Director



Purpose Statement

We [SIPA] improve the quality of life in Colorado by connecting the public to efficient services through technology, enabling governments to focus on their core missions.



SIPA Statute

SIPA was created in 2004, by the General Assembly to:

- Develop and oversee the statewide internet portal
- Provide one-stop access to electronic information, products and services
- Give members of the public a way to transact business effectively and efficiently with Colorado governments



SIPA Statute

- Governed by a Board of Directors
- Provider of technology solutions & procurement
- Self-funded
- Charged to serve the State of Colorado
 - State and Local Governments
 - Special Districts
 - K-12 Public Education
 - Public Colleges and Universities



Board of Directors



Commissioner Gaiter
Larimer County



Irv Halter
Department of Local Affairs



Michael Hartman
Department of Revenue



Mary Kay Hogan
Dutko Grayling



Senator Kerr
State of Colorado



Louie Lago
Lago Capital Investments



Mindy Masias
Judicial Chief of Staff



Suma Nallapati
Office of Information Technology



Representative Rankin
State of Colorado



Gregg Rippey
Grand River Construction



Marguerite Salazar
Department of Regulatory Agencies



Simon Tafoya
State of Colorado



Senator Tate
State of Colorado



Representative Weissman
State of Colorado



Secretary Williams
State of Colorado

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What is SIPA's Mission (1 of 2)

- Develop the officially recognized statewide internet portal that provides one-stop access to electronic information, products, and services...
- Explore ways and means of expanding the amount and kind of electronic information, products, and services provided, increasing the utility of the electronic information, products, and services provided...

[C.R.S. § 24-37.7-105 \(1\), excerpts](#)



What is SIPA's Mission (2 of 2)

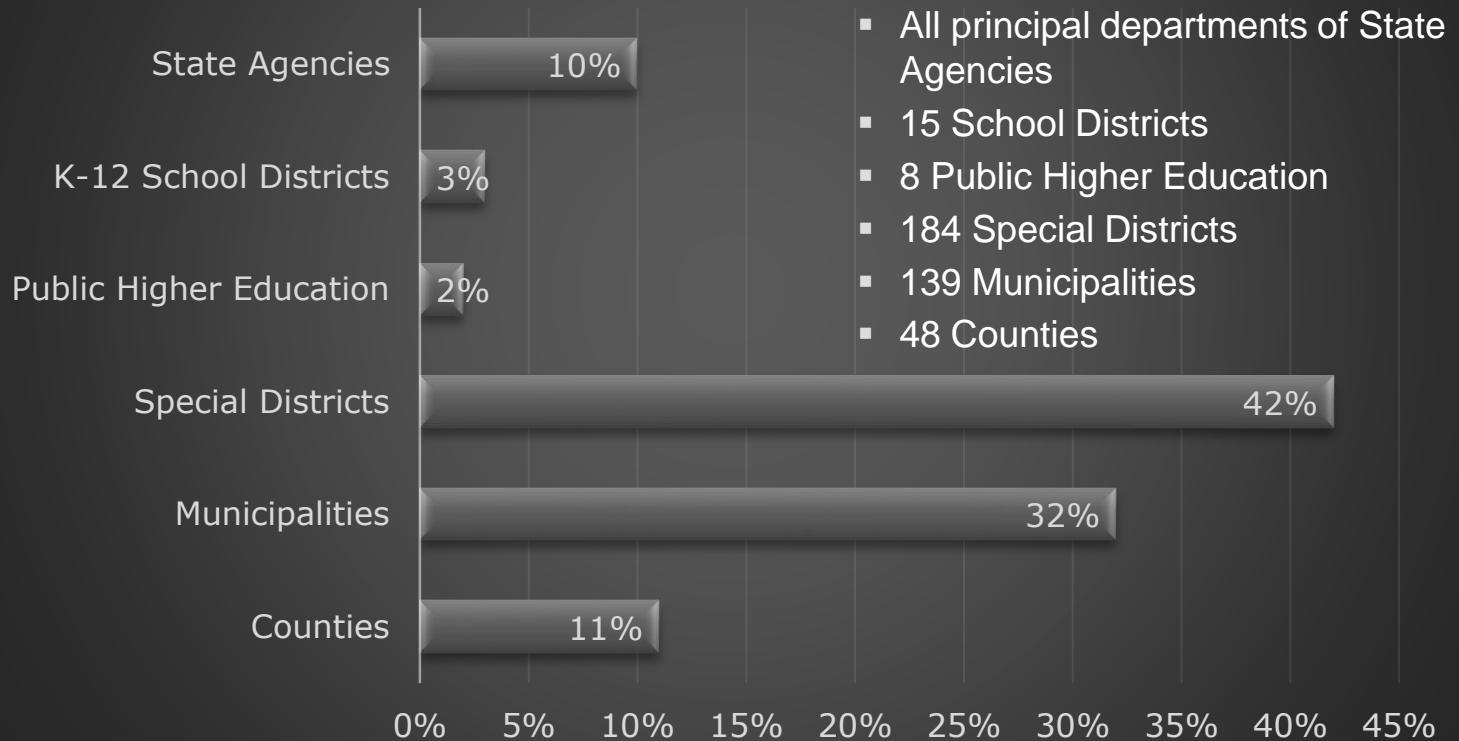
- Explore technological means of improving access for members of the public, state agencies, and local governments to electronic information, products, and services, and, where appropriate, implement such technological improvements.
- Explore options for expanding the statewide internet portal and its services to members of the public, state agencies, and local governments by providing add-on services...

[C.R.S. § 24-37.7-105 \(1\), excerpts](#)



Who SIPA Serves

Over 438 Governments or Subdivisions



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SIPA Saves

Using SIPA services saves governments across Colorado through economies of scale each year through:

- Website Content Management System Hosting
- Statewide licensing contracts
- Reduced costs on PCI Compliance related to Payment Processing



How SIPA Protects Governments

- General liability insurance
- Cyber insurance
- SIPA's statute governs the purchase of products and services for State and Local Governments
- Follows or exceeds State security requirements
- Maintains the highest level of PCI compliance



Colorado Interactive

- Portal Integrator Partner selected by RFP
- A subsidiary of NIC which provides government portals in 27 states
- Colorado has the most rigorous contract requirements
- Provides a high level of security and service
- Delivers substantial savings to the State of Colorado





Portal No-Cost Solutions

SIPA offers governments and residents the ability to transact business efficiently and effectively by providing no-cost solutions.



COLORADO
Official State Web Portal
www.colorado.gov



CI **COLORADO**
INTERACTIVE

Payment Processing	Development	Security Features
Integrations	Websites	Merchant of Record
Standalone	Event Registration	Highest Level of PCI compliance
OnTheGo	Event Agenda App	Cyber Protection
EMV Card Readers	Rapid & Custom App	Absorbs bank chargeback fees
<i>Securely processing over \$1.4 billion annually on behalf of Colorado Governments</i>		Local support desk in Denver
		Funds held in a PDPA account
		SOC 1 & SOC 2 audit

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Payment Processing Benefits

- SIPA negotiates competitive rates
- Public Depository Protection Act (PDPA)
- Colorado Interactive is the Merchant of Record
- Maintains the highest PCI compliance available
- Credit card equipment provided at no cost
- Cyber Insurance Protection
- Local Help Desk
- Requires SOC 1 and SOC 2 audit
- Etc.



Low-Cost Solutions

SIPA offers governments and residents the ability to transact business efficiently and effectively by providing low-cost solutions.



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Annual Micro-Grant Program

SIPA gives back to Colorado Communities

Since 2010, more than 145 grants and over \$713,000 have been awarded to governments across the State.



Local Government SIPA Funded Services

- 118 Websites on Colorado.gov
- 109 Governments use Payment Processing
 - 204,215 Number of transactions
 - \$165,560,568 Disbursed back to governments



Special Districts SIPA Funded Services

- 52 Websites on Colorado.gov
- 55 Special Districts use Payment Processing
 - 19,928 Number of transactions
 - \$2,891,526 Disbursed back to governments



Resident Engagement

Item	2017
Visits to Colorado.gov	27,385,356
Page Views on Colorado.gov	80,823,491
Professional License Renewals	283,850
Online Driver License Renewals	223,179
Online Vehicle Registration Renewals	1,259,673



SIPA Historical Snapshot

Item	2006	2016	2017
Eligible Government Entity Agreements	30	371	438
Staff	2	6.5	7.5
Net Revenue (approximately)	\$29,000	\$765,608	\$692,506



Whispli

<https://www.youtube.com/watch?v=KU5XfQaQPSA&feature=youtu.be>



Economic Impact Study

- Center for Public Policy and Administration
University of Utah
 - Dr. Jennifer L. Robinson, PhD, Director,
Center for Public Policy and Administration
- Select Colorado college or university



Questions?



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